



CARE AND MAINTENANCE OF GRANORTE FLOORS

GRANORTE floors are easy to maintain. However, as any kind of floor, it requires continuous and proper cleaning and care so that the surface protection and the attractive appearance of the floor are maintained.

It has been proven that floors will last up to twice or three times longer if they are regularly cleaned and maintained.

For maintaining your floor as new, GRANORTE recommends "WEARCARE" range of Maintenance Products.

The instructions on the packaging labels of each product, as well as the information from technical data sheets should be followed.

GENERAL INFORMATION

What we mean by...

... Initial Care (floor preparation):

After installation, our care product is recommended to be applied on the floor to protect the surface. To ensure that the floor is free of dirt and dust, the floor must be cleaned (Initial Cleaning) before the initial Care (see Maintenance Cleaning). Due to the advanced finishes that are applied during production, the Initial Care is not necessary for some floors. In this case, only an Initial Cleaning should be performed.

... Maintenance Cleaning:

Light soiling, such as drink stains, which cannot be removed by mop or vacuum cleaner are removed by using the appropriate cleaning agent. Maintenance cleaning gives your floors a fresh look. Cleaning agents do not contain coating substances.

... Maintenance Care:

For the care product to be effective in protecting the varnish from damage it should be renewed. It's important that the floor is free of dirt and dust prior to application of care product. As care products contain no cleaning substances, such maintenance cleaning must be done beforehand.

... Thorough Cleaning:

This cleaning process takes care of stubborn grime which cannot be removed with maintenance cleaning. Old layers of polish are also removed. In order to restore the desired sheen and necessary protective coating, the initial care (floor preparation) process must be repeated using a floor polish.

Special Note: The content of this document is a guide for the buyer only. Because of the wide variety applications and processing conditions, this information is not binding and does not warrant a contractual legal relationship or accessory obligation from the purchase contract. Please check also the Technical Data Sheets of the corresponding finishes. We do not release the buyer from their duty to test the product for suitability for the intended purpose at their own responsibility. Please consult our technical department when in doubt. Our liability and responsibility are neither expanded by this information nor by any kind of advice given by our technical department.

**CLEANING & MAINTENANCE PROGRAM FOR GRANORTE FLOORS**

Cleaning & Maintenance Program					
Floor type Product	Recommended product				
	CORK FLOORS VARNISHED	CORK FLOORS OILED	LINOLEUM FLOORS	WOOD FLOORS	LEATHER FLOORS
Initial cleaning (after installation)	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)
Initial care (floor preparation)	Not necessary MattCare or TopCarePlus	OilCare	Not necessary	Not necessary MattCare or TopCarePlus	Not necessary MattCare or TopCarePlus
Maintenance Cleaning	Cleaner or FXCleaner (spray)	Oil'nClean	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)	Cleaner or FXCleaner (spray)
Maintenance Care	MattCare or TopCarePlus	OilCare	MattCare, TopCarePlus or TopFinish	MattCare or TopCarePlus	MattCare or TopCarePlus
Thorough Cleaning	Remover	Remover	Remover	Remover	Remover

CLEANING

Cork flooring must be cleaned regularly with a mop, hair broom or vacuum cleaner. Skid marks and persistent dirt can be removed by simply wiping with a slightly moist cloth. In general, dirt and dust should be removed immediately from cork floors. Dirt and dust on the floor will scratch the surface when walked on.

Cleaner

High concentrate cleaner, strong yet gentle to the material. It thoroughly removes grease and dirt and gives the floor its freshness. Recommended for all parquet, cork and factory finished parquet floors. It is also suitable for the cleaning of elastic floor coverings as well as floors made of stone.
Application: Dilute 50 ml in 10 litres of water and damp-mop the floor. 50 ml for 100 m².

FXCleaner

Watery spray cleaning agent, which is low priced and adjusted to the technical usage concentrate, suitable for all smooth surfaces. The product has very good cleaning characteristics and a pleasant smell. Advantage: spray, wipe, finished!
Application: Spray the area to be cleaned in sections. Wipe the floor in loops. 100-200 ml for 100 m².

CARE & MAINTENANCE

The purpose of care agents is to care for floors (and not for cleaning them). They are applied as a basic floor protection, also called a "sacrificial layer". Before applying the care agents, remove any dust or dirt from the floor since they will roughen the surface like sandpaper. Care agents are used for primary and further care as well as after the floor has been thoroughly cleaned.

TopCarePlus

The ideal parquet care for all areas. This product is a waterborne care product for almost all types of floor coverings. Because of the excellent adhesion abilities of the TopCarePlus, it is especially used on surfaces which could cause problems with the adhesion such as anti-scratch surfaces. Further



advantages are the scratch resistance, the self-shining characteristics as well as the easy handling. Recommended for all finished parquet and cork floors, especially factory finished parquet. Also suitable for the care of elastic floor coverings as well as interior floors made of stone.

Application: Apply thinly and evenly onto the thoroughly cleaned dry floor. Allow to dry for about 20-30 minutes before using the floor again. 3-4 L for 100 m².

MattCare

The best parquet care for matt floors. Special waterborne care product for all matt finished floors. It gets the visual character of matt floors and can be used on different gloss levels without any problems. MattCare is scratch resistant and does not have to be polished. Recommended for all matt finished parquet, cork and factory finished parquet floors. Also suitable for the care of elastic floor coverings as well as interior floors made of stone. Not suitable for anti-scratch surfaces.

Application: Apply thinly and evenly onto the thoroughly cleaned dry floor. Allow to dry for about 20-30 minutes before using the floor again. 3-4 L for 100 m².

TopFinish

Watery first care product based on a special PU-dispersion with a long lasting effect. It gives the floor a highly elastic and resistant layer of protection to withstand the most extreme strain. TopFinish can only be removed under mechanical influence and therefore must be handled by using a suitable covering tool. It is recommended for finished parquet and cork floors as well as elastic floor coverings in heavily frequented areas, such as department stores and super markets.

Application: Apply thinly and evenly onto the cleaned and dry floor. 4 L for 100 m² each coat.

Oil'nClean

Watery care product concentrate ideal for cleaning and care for all oiled and/or waxed parquet, hardwood and cork floors. Oil'nClean is pH-neutral and therefore suitable for the use on sensitive floors. The care product coating gives the floor a silky gloss with an anti-slip effect.

Application: Dilute 200-300 ml in 10 litres of water and damp-mop the floor. The remaining film can be easily polished. 200-300 ml for 100 m².

OilCare

High quality, watery care wax. Open pores in the coating will be closed and therefore protected against soil. In addition, the floors get, besides a slight gloss, further protection against dampness. Tip: Also suitable for finished floors with damaged layers of finish. It is recommended for oiled and/or waxed parquet, hardwood and cork floors, as well as linoleum coverings.

Application: Apply thinly and evenly with a cloth or an appropriate sprayer and polish immediately after drying. 1-2 L for 100 m².

THOROUGH CLEANING

A thorough cleaning of the floor will remove intensive soiling and wax residues. This is necessary when intensive, persistent dirt cannot be removed merely with maintenance cleaning. Thorough cleaning can be done manually or with a machine. After the floor has been thoroughly cleaned, the care agent must be reapplied. In general, you should consult an expert before thoroughly cleaning your floor.

Remover

The ultimate basic cleaner for heavily to very heavily soiled floors as well as the removal of old layers of waterborne care products. It can be used for the every day cleaning when strongly diluted! It is pH-neutral and therefore can be used on sensitive floors. Recommended for all finished parquet, cork and factory finished parquet floors. It is also suitable for the cleaning of elastic floor coverings and interior floors made of stone.

Application: Apply diluted 1:10 till 1:5 according to the degree of soiling. Work over the floor in sections by using a buffing machine or a scrubber and absorb the dissolved dirt before it dries again. 1-2 litres for 100 m².



MAINTENANCE INSTRUCTIONS FOR VARNISHED FLOORS

Initial Cleaning

Clean floor thoroughly to remove dirt and sand with vacuum cleaner. Next use **Cleaner** diluted with water (50 mL of **Cleaner** to 10 L of water) to wipe the floor. Alternatively **FXCleaner** can be used.

Initial Care

Due to the advanced finishing technology applied during production, initial care is not necessary but can be performed if, for example, some surface damages happened during installation. In this case, a Maintenance Care should be carried out.

Maintenance Cleaning

Clean the floor with a dry mop, soft broom or vacuum cleaner to remove dirt and dust. If necessary (stubborn grime, drink spills, etc.) clean the floor with **Cleaner** (alternatively **FXCleaner** can be used). Apply using slightly moist cloth. In case of machine cleaning, ensure you vacuum the cleaning solution on the floor immediately after use.

Maintenance Care

Vacuum and clean the floor with **Cleaner** to remove dirt and dust (alternatively **FXCleaner** can be used). Apply a thin even coat of **TopCarePlus** or **MattCare** undiluted by using the WEARCARETOOL applicator. Leave dry and do not retouch the drying surfaces.

TopCarePlus is specially designed for factory coated parquet with anti-scratch surfaces because of its excellent adhesion properties. For matt waterbased varnished surfaces use **MattCare** undiluted.

Thorough Cleaning

Heavy soiled or grimed floors which cannot be cleaned with standard cleaning methods require a basic remover, either done manually or mechanically. For thorough basic cleaning use **Remover**. Dilute with water (5 parts water to 1 part of **Remover**) and wet the floor with the product allowing it to take effect for a short period of time. Do not flood the floor with the remover solution, as this may cause swelling resulting in permanent damage to the floor. The ideal applicator for this procedure is a spray can. Apply the cleaning solution partially and in minimum quantities. Scrub the moistened floor with a green pad. Wipe or vacuum the cleaning solution away as quickly as possible. Finally, wipe the total floor area with clean water using a moist mop or cloth. When dry, the maintenance care procedure must be repeated. See section "Maintenance Care".

MAINTENANCE INSTRUCTIONS FOR OILED FLOORS

Initial Cleaning

The floor must be free of dirt and sand. This can be best achieved through vacuum cleaning. Subsequent cleaning with **Cleaner**, diluted with water (50 mL to 10 L of water). Alternatively **FXCleaner** can be used.

Initial Care

Apply an ultra-thin coat of **OilCare** and buff immediately after drying. The ideal applicator for this purpose is a spray can.

Maintenance Cleaning

Clean the floor with a dry dust mop, soft broom or vacuum cleaner. Dirt and dust have a sandpaper-like effect on cork flooring and must therefore be removed as quickly as possible.

When necessary (stubborn grime, drink spills, etc.) clean the floor with **Oil'nClean** and apply it thinly with a barely moist cloth. This solution cleans the floor while leaving a protective coating.

Thorough Cleaning

For heavy soil or grime which cannot be removed by regular cleaning methods, **Remover** can be used to remove all dirt and wax from the floor. Then carry out the recommended initial care as described.

**MAINTENANCE INSTRUCTIONS FOR LINOLEUM FLOORS****Initial Cleaning**

Clean floor thoroughly to remove dirt and dust with a vacuum cleaner. Next use **Cleaner** diluted with water (50 mL of **Cleaner** to 10 L of water) to wipe the floor. Alternatively **FXCleaner** can be used.

Maintenance Cleaning

Clean the floor with a dry mop, soft broom or vacuum cleaner to remove dirt and dust. If necessary (stubborn grime, drink spills, etc.) clean the floor with **Cleaner** (alternatively **FXCleaner** can be used). Apply using slightly moist cloth. In case of machine cleaning, ensure you vacuum the cleaning solution on the floor immediately after use.

Maintenance Care

Vacuum and clean the floor with **Cleaner** to remove dirt and dust (alternatively **FXCleaner** can be used).

Light traffic floors

Apply a thin even coat of **TopCarePlus** undiluted for a shiny effect or **MattCare** undiluted for a matt surface by using the WEARCARETOOL applicator. Leave to dry and do not retouch the drying surfaces. The floor can be used again after about 30 minutes. Full drying will be achieved after drying over night.

Heavy traffic floors

Apply a thin even coat of **TopFinish** using the WEARCARETOOL applicator. Do not work into the drying surfaces. The floor can be used again after about 30 minutes. Full drying will be achieved after drying over night.

Thorough Cleaning

Heavy soiled or grimed floors which cannot be cleaned with standard cleaning methods require a basic remover, either done manually or mechanically. For thorough basic cleaning use **Remover**. Dilute with water (5 parts water to 1 part of **Remover**) and wet the floor with the product allowing it to take effect for a short period of time. Scrub the moistened floor with a green pad. Wipe or vacuum the cleaning solution away as quickly as possible. Finally, wipe the total floor area with clean water using a moist mop or cloth. When dry, the maintenance care procedure must be repeated. See section "Maintenance Care".

OVERVIEW

WEARCARE Products for Varnished Floors		
Maintenance cleaning	Maintenance care	Basic cleaning
Cleaner or FXCleaner	TopCarePlus or MattCare	Remover

WEARCARE Products for Oiled Floors		
Maintenance cleaning	Maintenance care	Basic cleaning
Oil'nClean	OilCare	Remover

WEARCARE Products for Linoleum Floors		
Maintenance cleaning	Maintenance care	Basic cleaning
Cleaner or FXCleaner	TopCarePlus, MattCare or TopFinish	Remover

Frequency of Care and Cleaning			
Level of floor traffic	Maintenance cleaning	Maintenance care	Thorough cleaning
Light traffic	every 8-16 days	1-2 times a year	every 2-3 years
Heavy traffic	every 2-4 days	3-6 times per year	every year

Please note: The above mentioned cleaning intervals are a rough guide only. The intervals vary according to the actual wear of the floor. Therefore, no warranty claim can be inferred from our recommendations.